



PROVIDER NOTICE

Provider Relations Department | 1-888-895-4998

New Design for JHHC.com Provider Website

Effective Date: Jan. 19, 2023

Health Plans Affected: Johns Hopkins Advantage MD, Johns Hopkins Employer Health Programs (EHP), Priority Partners, Johns Hopkins US Family Health Plan (USFHP)

Type of Change: Provider Website Redesign

Explanation of Change:

As part of a larger redesign to HopkinsMedicine.org, the [Johns Hopkins HealthCare provider website](https://www.jhhc.com) will have a new look at the end of this week. The launch of the redesign will begin on Jan. 19 and is expected to be completed by Jan. 20. The update is to ensure consistency across the Johns Hopkins Medicine website and reflect a recent back-end system renovation.

Provider Website Tips

- Please be aware the information, materials and resources you currently use on [jhhc.com](https://www.jhhc.com) will carry over to the new website. Everything from the former website is there — **it is the navigation that has changed.**
- All URLs, bookmarks and links will still work in the new website and are expected to re-direct to the correct content. If you experience a broken link or navigation issue, please contact Provider Relations, who will submit the request to the digital marketing team.
- Pages may load slowly during the transition to the new design.
- All pages may not echo the redesigned look during the transition.
- Educational resources and job aids for navigating the redesigned provider website are forthcoming.

Thank you for your patience and understanding during JHHC's provider website transition.

Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.