



PROVIDER NOTICE

Provider Relations Department | 1-888-895-4998

Reminder: Authorization Requirements for Physical Therapy and Occupational Therapy through eviCore

Effective Date: Sept. 1, 2022

Health Plans Affected: Priority Partners and Johns Hopkins Advantage MD

Type of Change: Prior Authorization Process

Explanation of Change:

As previously communicated, beginning on Sept. 1, 2022, providers are now required to obtain prior authorization from eviCore for physical therapy and occupational therapy for Priority Partners and Johns Hopkins Advantage MD members.

Providers should submit prior authorization requests via the eviCore portal through [HealthLINK](#), the [eviCore portal*](#) directly, or, if the portal cannot be accessed, by calling eviCore at 866-220-3071 (faxes can also be accepted, please see below for details).

Musculoskeletal (MSK) – Therapies

The eviCore MSK-Therapies program encompasses prior authorization of physical therapy and occupational therapy.

Authorization Requirements:

- **Priority Partners:** Authorization is required **after the initial PT/OT assessment/visit for members over 21** (therapy for Priority Partners members under 21 is not covered).
- **Johns Hopkins Advantage MD:** prior authorization is required **after the 12th visit**.
- If a patient was already in treatment on Sept. 1, 2022, please contact eviCore for prior authorization for additional sessions after Sept. 1.

More Information:

- See the list of applicable PT and OT CPT codes for Priority Partners and Advantage MD that require prior authorization through eviCore in the [Resources and Guidelines](#) section of the provider website.
- Submit prior authorization requests for PT/OT through the portal, fax to 800-540-2406, or by calling eviCore at 800-220-3071.
- Please see the [eviCore portal*](#) for clinical worksheets, which are recommended with submission of prior authorization requests.

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Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.