



PROVIDER NOTICE

Provider Relations Department 1-888-895-4998

eviCore Laboratory Management Program for Johns Hopkins Advantage MD — **New Effective Date**

New Tentative Effective Date: Sept. 1, 2022

Health Plan Affected: Johns Hopkins Advantage MD

Type of Change: Prior Authorization Process

Explanation of Change:

Johns Hopkins Advantage MD has partnered with eviCore for laboratory management. This program includes molecular/genomic and non-molecular laboratory testing codes.

Effective tentatively on Sept. 1, 2022, providers in the Johns Hopkins Advantage MD network must obtain prior authorization for medical necessity from eviCore for certain **molecular/genomic testing codes**. (eviCore has provided lab management prior authorization services for Priority Partners MCO since December 2021.) The prior authorization requirement applies to Johns Hopkins Advantage MD members of all ages. Providers should submit prior authorization requests via the [eviCore portal*](#) through HealthLINK, the eviCore portal directly or, if the portal cannot be accessed, by calling eviCore at 866-220-3071.

View the list of [impacted CPT® codes](#) for molecular genetic testing that will require prior authorization through eviCore as of 9/1/22 for Johns Hopkins Advantage MD. All non-molecular testing and molecular/genomic testing procedure codes included in the program may be subject to claims review and payment policies (noted on code list as claims policies apply). Applicable clinical policies will be available on the eviCore portal prior to implementation.

Training

We strongly encourage you to attend a provider training session on the eviCore Laboratory Management Program for Johns Hopkins Advantage MD, as there are details specific to Johns Hopkins Advantage MD. These sessions will include detailed information about the prior authorization process, post-service claims review process, accessing information from the eviCore website and a question-and-answer period.

Attending an online training session requires advance registration. Each online training session is free of charge and will last approximately one hour. You only have to register for one session. Please read the following instructions to register for and participate in a session:

1. Go to <http://eviCore.webex.com>.
2. Select “WebEx Training” from the menu bar on the left.
3. Click the “Upcoming” tab, then choose the appropriate session name.

Johns Hopkins Advantage MD Laboratory Management Provider Orientation

- Aug. 16: 11-12 p.m. EST
- Aug. 24: 1-2 p.m. EST
- Aug. 29: 2-3 p.m. EST
- Sept. 7: 3-4 p.m. EST

Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.

1. Click “Register” next to the session you wish to attend.
2. Enter the registration information.

After you have registered for the WebEx session, you will receive an email containing the toll-free phone number and meeting number, conference password and a link to the web portion of the session. **Please keep the registration email so you will have the link to the WebEx conference and the call-in number for the session in which you will be participating.**

For more information

If you have any questions regarding the JHHC-eviCore web portal, please contact the Web Support team via email at portal.support@evicore.com or by phone at 800-646-0418 (option 2).

** This link is from an external website that is not provided or maintained by or in any way affiliated with JHHC. Please note JHHC does not guarantee the accuracy, relevance, timeliness or completeness of any information on this external website.*

NOTE: The list of CPT/HCPCS codes are for informational purposes and may not be all-inclusive. Inclusion or exclusion of a CPT/HCPCS code(s) does not signify or imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by the member’s specific benefits plan document and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee of payment. Other policies and coverage determinations may apply.

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