



# PROVIDER NOTICE

Provider Relations Department | 888-895-4998

## **New Address and Fax Number for Advantage MD Non-Participating Providers Appeal Requests**

**Effective Date:** March 21, 2022

**Health Plans Affected:** Johns Hopkins Advantage MD

**Type of Change:** Appeals Process

**Explanation of Change:**

Effective March 21, 2022, there will be a new P.O. Box and fax number for Advantage MD non-participating provider appeals requests:

**NEW Mailing Address**

Johns Hopkins Advantage MD Appeals  
P.O. Box 8777  
Elkridge, MD 21075

**NEW Fax:** 1-410-424-2806

The phone numbers will remain the same: PPO: 877-293-5325, HMO: 877-293-4998; TTY users may call 711.

All appeals requests must include a completed and signed [Waiver of Liability Statement](#) form, which can be found on the [Forms](#) page of JHHC's provider website.

**NOTE: There is no change to the Johns Hopkins Advantage MD participating provider payment dispute process, address, phone or fax number.**

*Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns.*