

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Updated Addresses for Remitting Overpayments for Claims Related to Priority Partners, EHP and USFHP

Effective Date: May 15, 2021

Health Plan(s) Affected: Priority Partners, Johns Hopkins Employer Health Programs (EHP) and Johns Hopkins US Family Health Plan (USFHP)

Explanation of Change(s):

Providers remitting overpayments for claims paid by Johns Hopkins HealthCare LLC for the above three health plans must remit overpayments to the address below.

NOTE: This change does not apply to Johns Hopkins Advantage MD.*

<p>Post Office Remittance Address: Johns Hopkins HealthCare LLC P.O. Box 412856 Boston, MA 02241-2856</p>	<p>Overnight Mail Address: Bank of America Lockbox Services Johns Hopkins Healthcare LLC 412856 MA5-527-02-07 2 Morrissey Blvd. Dorchester, MA 02125</p>
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Failure to send checks to the address identified in this letter may result in delays in application of the payment(s) against your account(s).

NOTE: Please include the claim # (s), applicable Dates of Service, and applicable EOB, if possible, with the check when submitting a refund. We appreciate your support as we roll out these new requirements.

* For your reference, here is the lockbox address for Johns Hopkins Advantage MD provider refunds:

Hopkins Health Advantage Inc.
P.O. Box 3538
Scranton, PA 18505

Please contact the JHHC Provider Relations department with any questions or concerns.