



Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Provider Appeal Submission Form Now on HealthLINK

Effective Date: Immediately

Health Plan(s) Affected: Johns Hopkins Employer Health Programs (EHP), Priority Partners, Johns Hopkins US Family Health Plan (USFHP)

Type of Change: Process

Explanation of Change(s):

Johns Hopkins HealthCare LLC (JHHC) now offers the Provider Appeal Submission Form on [HealthLINK](#) (from the “References” menu, select “Provider Appeal Submission Form”).

Instructions on how to use the web version of the form are also available within [HealthLINK](#) and on the [JHHC Provider Education webpage](#) (scroll down to the “HealthLINK Job Aids” section).

Notes

- The [Provider Appeal Submission Form](#) is still accessible for download on [jhhc.com](#) in the Resources and Guidelines section under Forms, and can still be mailed or faxed in at this time.
- The HealthLINK form does not pertain to Johns Hopkins Advantage MD at this time. The current Advantage MD [Participating Provider Post Service Payment Dispute Submission Form](#) should still be mailed or faxed in to submit Advantage MD appeal/payment disputes.