



Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

New Dedicated Fax Line for Urgent Outpatient Requests for EHP, Priority Partners and USFHP

Effective: Dec. 15, 2020

Health Plans Affected: Johns Hopkins Employer Health Programs (EHP), Priority Partners (PP), Johns Hopkins US Family Health Plan (USFHP)

Type of Change: Process

Explanation of Change(s):

To improve turnaround time, EHP, Priority Partners and USFHP have a new fax number dedicated to urgent outpatient requests. Requests sent to this new fax number may be processed more quickly than similar requests sent to the fax number for general outpatient requests. (The urgent outpatient request fax number does not apply to Advantage MD providers.)

The new fax number for urgent outpatient requests is:

- **410-424-2707**

NOTE: This is an **additional** fax number, not a replacement. Existing fax numbers continue to be fully operational and faxes sent to these numbers will be processed. As a reminder, all fax numbers are listed below:

- Inpatient Initial 410-424-2770
- Inpatient Concurrent 410-424-4894
- Non-urgent Outpatient 410-762-5205
- Urgent Outpatient 410-424-2707

Advantage MD: The fax numbers for Johns Hopkins Advantage MD remain the same:

- Inpatient: 844-240-1864
- Outpatient: 855-704-5296