

Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Preauthorization Updates for 2019

The following preauthorization guidelines are applicable for Johns Hopkins Employer Health Programs (EHP), Priority Partners, and Johns Hopkins US Family Health Plan (USFHP) members.

Effective March 1, 2019, there are new procedure codes that will require a preauthorization and must meet medical necessity.

For a complete listing of the new procedure codes for EHP, Priority Partners and USFHP, please go to:

- <u>EHP</u>
- Priority Partners
- <u>USFHP</u>

Preauthorization Process

Preauthorization requests to our Utilization Department (UM) must be submitted only via the fax numbers listed below:

- EHP 410-762-5205
- Priority Partners 410-762-5205 or 410-424-4603
- USFHP 410-762-5205 or 410-424-4603

Providers seeking to perform services will need to submit a preauthorization request to Johns Hopkins HealthCare (JHHC) by fax at the above noted numbers. The preauthorization request should include all pertinent clinical information to support the medical necessity.

Johns Hopkins HealthCare medical policies can be found on JHHC.com > Policies > Medical Policies.

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns