



## New Prior Authorization Requirement Tool Available June 15

**Effective Date:** June 15, 2026

**Health Plans Affected:** Advantage MD, Employer Health Programs (EHP), Priority Partners, US Family Health Plan (USFHP)

**Type of Change:** Prior Authorization Requirement Tool

### Explanation of Change:

Beginning June 15, 2026, Johns Hopkins Health Plans will take a phased approach in replacing the current **JPAL** prior authorization tool with **Itiliti**.

Itiliti will serve as our primary platform for authorization requirement inquiries, offering a more modern and user-friendly process for your clinical and administrative teams.

- Between June 15, 2026 and Sept. 15, 2026, providers will have access to both Itiliti (preferred method) and JPAL. After Sept. 15, JPAL will no longer be available.
- **No administrative action is required on your part at this time.** There are no new credentials to manage or complex registrations to complete. Once the platform is live on [Availity](#), your team will simply navigate to the Itiliti URL to begin using the tool immediately.
- Providers can also access Itiliti outside Availity via [this link](#).

### Itiliti Key Benefits

- **Comprehensive information in one place:** Directly access prior authorization criteria, including medical, EviCore and NovoLogix policies, within the tool.
- **Simplified navigation:** The process is straightforward – select the plan name, date of service, and the applicable CPT or HCPCS code to get the information you need.
- **Enhanced efficiency:** By providing clear criteria upfront, the new tool helps ensure your submissions are accurate from the start, leading to faster determinations.

### Support Resources

- We have developed a [Job Aid](#) to help you get acclimated to this new prior authorization tool.
- Itiliti offers several **recorded webinars** that provide a comprehensive walkthrough of the tool's features. Please visit [itilitihealth.com/regulatory-updates-and-videos](https://itilitihealth.com/regulatory-updates-and-videos).