



Announcing Major Upgrades to Our Digital Provider Experience

Effective Date: 2nd to 3rd Quarter 2026

Health Plans Affected: Advantage MD, Employer Health Programs (EHP), Priority Partners, US Family Health Plan (USFHP)

Type of Change: Digital Enhancements

Explanation of Change:

To further streamline your workflow and consolidate administrative tasks, Johns Hopkins Health Plans is making several enhancements to our digital provider experience.

Please take note of the following three major updates:

1. USFHP Joining Availity

We are adding **US Family Health Plan (USFHP)** to the [Availity](#) provider portal. Providers will now be able to manage USFHP transactions alongside all of our other health plans in one centralized location. Launch date: 2nd-early 3rd quarter.

2. COMING SOON! Provider Report Access Migration

Provider Reports for all Johns Hopkins Health Plans will move exclusively to Availity.

- **What this means:** You no longer need to go to HealthLINK for these reports.
- **Action Required:** Please ensure your staff has the appropriate roles assigned (Payer Spaces) within Availity. Users must also register for access to the Johns Hopkins Health Plans reporting application located in Payer Spaces. More information and training opportunities are forthcoming.

3. New Provider Directory and Member Portal Launch

In coordination with the launch of our new member portal in **summer 2026**, we will debut an enhanced **Provider Directory**.

- All health plans will utilize the new directory.
- Designed to improve accuracy and visibility for the provider community, the new directory will make it easier for members to find and connect with your practice or facility. It will also create a simpler process for referrals to specialists or other services.

We are committed to providing you with the tools necessary to deliver high-quality care with minimal administrative barriers. Thank you for your continued partnership and for the care you provide to our members.

If you have questions regarding these updates or need assistance with your Availity account, please contact our Provider Relations team or log into the [Availity](#) digital learning center.