



Priority Partners' Health Plan Accreditation Reinstated; Member Enrollments to Resume Feb. 2

Effective Date: Feb. 2, 2026

Health Plans Affected: Priority Partners

Type of Change: Accreditation Status and Medicaid Enrollment

Explanation of Change:

Priority Partners has achieved health plan accreditation with the National Committee for Quality Assurance (NCQA). As a result, Priority Partners leadership has been working with the Maryland Department of Health (MDH) to **resume all member enrollment into the plan**: see MDH's [announcement here](#). Enrollments will begin on **Feb. 2, 2026**. This includes:

- Auto assignments for members who do not select a plan when enrolling
- Members who select Priority Partners when enrolling

Background

As you may recall, Priority Partners had its NCQA health plan accreditation temporarily suspended for part of 2025, resulting in MDH pausing most of its new member enrollment.

Provider Action Requested

With full enrollment resuming on February 2, **we ask for your support in making patients aware of this change**. New enrollees will be able to select Priority Partners when applying. First-time enrollees with no Medicaid history, as well as enrollees auto-assigned to a plan, may switch plans to Priority Partners within their first 90 days.

If patients/members have questions, please direct them to Priority Partners Member Services at 800-654-9728 or ppcustomerservice@jhhp.org. For questions about enrolling, patients can call Maryland Health Connection at 855-642-8572.

As a reminder, there are no operational impacts as a result of this change and no impacts to current members. Thank you for your support.