



## Reminder: Report Both Billing and Rendering Provider NPI Numbers for ePREP Active Enrollment

**Effective Date:** Feb. 1, 2026

**Health Plans Affected:** Priority Partners

**Type of Change:** Process

### Explanation of Change:

Johns Hopkins Health Plans would like to remind provider offices about the process for active enrollment in ePREP, the Provider Revalidation and Enrollment Portal from the Maryland Department of Health (MDH).

- Active enrollment applies to Priority Partners providers (individuals and provider groups).
- **Both the rendering provider NPI and their billing group NPI submitted on the claim must be enrolled in ePREP.**

Moving forward, after Feb. 1, 2026 claims will be denied if the Priority Partners provider has not included both the rendering provider and the billing group NPI with their claims.

Resources/links to register:

- [ePREP Log in Page](#)
- [ePREP Instructions and Training](#)

**If your claims are denied, please take these steps to resolve the ePREP issue.**

1. Use the [provider verification service](#) to confirm NPIs submitted on claim for both **billing group** and **rendering provider** are active in ePREP for the date of service of the denials you are disputing at the time of re-submission.
2. If either NPI is not in ePREP at all: Register for ePREP immediately so future claims won't be denied. Initial ePREP registration can NOT be backdated to cover services provided prior to registration.
3. If your site/individual provider has another NPI (active in ePREP) please resubmit your claim with the correct NPI for adjudication within timely filing deadlines (180 days from date of service).

Contact the Johns Hopkins Health Plans Provider Relations department at 888-895-4998 or email [ePREP@jhhp.org](mailto:ePREP@jhhp.org) with any questions or concerns.