



View Prior Authorization Status Notification in Availity

Effective Date: Dec. 15, 2025

Health Plans Affected: Advantage MD, Employer Health Programs (EHP), Priority Partners

Type of Change: Process

Explanation of Change:

The [Availity](#) portal allows providers in the Johns Hopkins Health Plans network to submit electronic prior authorization (PA) requests to our Utilization Management (UM) department for Priority Partners, EHP and Advantage MD.

This portal also lets providers check authorization status. **Effective Dec. 15, 2025**, providers can check approval and denial notifications in Availity. Please note that denial statuses will be listed in Availity, but the **corresponding notification of denial letters** are currently not available on the portal.

Please note that Availity is the primary method for prior authorization requests and status updates. Faxes should only be used in emergency situations, such as when Availity is unavailable. However, denial letters will continue to be faxed from Johns Hopkins Health Plans.

For more information on Availity functions, please see our [Availity job aids](#).