



PROVIDER NOTICE

Provider Relations Department: 888-895-4998 (Option 4)

Priority Partners Q&A: Monday, March 17

Date: March 17, 2025

Health Plan Affected: Priority Partners

Attend a Q&A

Thank you for your support in ensuring that our members understand there are no changes to their health plan coverage and that Priority Partners remains an active MCO. Additionally, we hope it's clear that there are no impacts to our ability to conduct business as usual with our providers.

If you have questions or would like to hear from our leadership directly, we will be hosting a call to provide some background on the situation and answer any questions you may have.

Date and Time: Monday, March 17 at 12:30 p.m.

[Register for Q&A](#)

Please **register in advance**. You will receive a calendar invitation with details to access the call.

Live questions will be time dependent, so please **submit your questions in advance** to ProviderCommunications@jhhp.org.

Background:

In February, the National Committee for Quality Assurance suspended Priority Partner's health plan accreditation. The Maryland Department of Health (MDH) imposed sanctions against Priority Partners that temporarily impacts new enrollments to the plan and grants members an optional, one-time 60-day window to switch plans.

Key Points

- Priority Partners is still a Maryland Medicaid health plan and will keep serving members.
- This does not change coverage, benefits, or access to care for current members.
- If members choose to stay with Priority Partners, there is nothing they need to do at this time.