



Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

Updates to Payment Dispute Forms for Johns Hopkins EHP, Priority Partners, Johns Hopkins USFHP, and Johns Hopkins Advantage MD

As part of our ongoing efforts to improve the workflow for provider inquiries, we have updated our Provider Claims/Payment Disputes and Correspondence Submission Form. This affects Johns Hopkins Employer Health Programs (EHP), Priority Partners, Johns Hopkins US Family Health Plan (USFHP), as well as the Johns Hopkins Advantage MD Participating Provider Post-Service Payment Dispute Submission Form.

Effective May 16, 2019, please use these updated forms, complete all fields and submit as noted on the forms.

Payment disputes and clinical appeals submitted without the appropriate submission form will not be processed.

- Provider Claims/Payment Disputes and Correspondence Submission Form (for EHP, Priority Partners, USFHP)
- Johns Hopkins Advantage MD Participating Provider Post-Service Payment Dispute Submission Form

These updated forms can also be found on www.jhhc.com > For Providers > Resources and Guidelines > Forms.

Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns