

## Provider Update

This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

## 2019 EHP ID Cards Printing Error

We recently printed new Johns Hopkins EHP member ID cards for plan year 2019. We discovered that some of these cards were printed without the EHP logo.

All other information on these ID cards is correct. As we work to reissue cards to affected members, please accept EHP member ID cards printed without the EHP logo in the meantime. At this time, we are not aware of how many EHP members have been impacted by this issue.

Please see below an image of the ID card.

No Referrals Required JOHNS PCP: X00000(X0000000XX00000X X000000XX00000X HOPKINS **UEALTU** Office Visit Co-Pay SYSTEM CAREMARK Prescription Drug Co-Pay RIN # 04336 neric: \$XX Preferred Brand: \$XX PCN ADV Group: PX6795 Vision: \$XX

Submit Medical claims to: Johns Hopkins Employer Health Programs 6704 Curtis Court, Glen Burnle, MD 21080 www.EHP.org

For Claims, Benefit Information and Prior Auth #: 1-800-261-2393
Mental Health and Substance Abuse Care #: 1-800-261-2429
Pharmacy Information #: 1-888-543-4921
24 hour Nurse Education Line 1-844-495-6432
Audio Health Information Pin # 380

Outside MARYLAND AREA, contact 1-866-980-7427, or Multiplan.com



Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns

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