



Provider Update

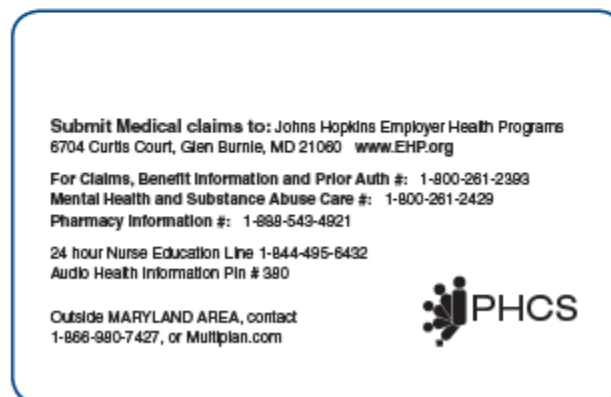
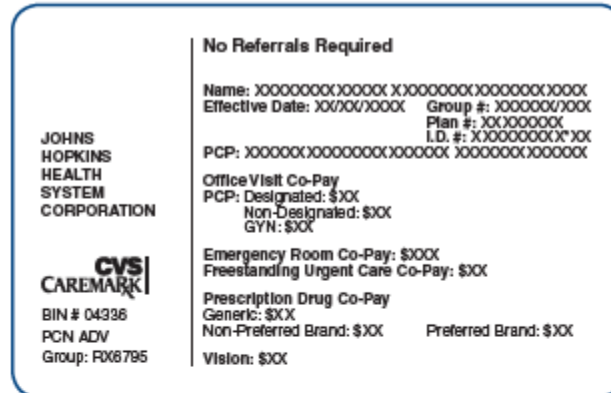
This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.

2019 EHP ID Cards Printing Error

We recently printed new Johns Hopkins EHP member ID cards for plan year 2019. We discovered that some of these cards were printed without the EHP logo.

All other information on these ID cards is correct. As we work to reissue cards to affected members, please accept EHP member ID cards printed without the EHP logo in the meantime. At this time, we are not aware of how many EHP members have been impacted by this issue.

Please see below an image of the ID card.



Please contact the JHHC Provider Relations department at 1-888-895-4998 with any questions or concerns