



# Provider Update

*This update contains pertinent information about changes that will impact the Johns Hopkins HealthCare provider network.*

## Advantage MD Product Changes for Montgomery County

Effective Plan Year 2020, Johns Hopkins Advantage MD will no longer offer its PPO and PPO Plus products in Montgomery County. Coverage for these members will end on Dec. 31, 2019. This will affect approximately 1,500 current members who reside in Montgomery County. These members will receive a notification/letter from Advantage MD on October 2, 2019 outlining the service area reduction in Montgomery County and their options for selecting a new program.

If any of your patients are affected by this change, please note the following:

- Any health care services these members have with you or another provider will be covered through Dec. 31, 2019. As of Jan. 1, 2020, no services, prescriptions or supplies will be covered under their current Advantage MD coverage.
- Unless the patient selects new coverage, they will be automatically moved to Original Medicare on Jan. 1, 2020 and their prescription benefit will end.
- Advantage MD has two other plans that these members can choose — Advantage MD (HMO) and Advantage MD Premier (PPO). If they stay with Advantage MD under another plan, they can still see you as an in-network provider, although their cost shares may change.
- If a patient asks you about this change, please refer them to call the customer service number on the back of their member ID card.
- If a member selects a new Medicare plan, their provider and/or pharmacy network may change. Their new plan may or may not be contracted with you.

Basic information for patients about their Advantage MD plan options for 2020:

- Advantage MD HMO is a lower premium option, has a closed network and requires members to coordinate their care through a designated in-network primary care provider.
- Advantage MD Premier is a PPO plan available only to residents of Montgomery County. Member costs are the same both in-network and out-of-network, and members have the flexibility to see any doctor.

Thank you for your understanding as we transition members through this change.

*Please contact the JHHC Provider Relations department at 888-895-4998 with any questions or concerns*