

❶ You can check the Eligibility information for a member on your HealthLINK Homepage by using member's last name or ID and DOB

Novita, welcome back!

Scheduled maintenance
HealthLINK will be down for scheduled maintenance work and unavailable from Friday, December 14 at 6pm until Sunday evening, December 16.

TOOLKIT

- Search Providers >
- Check Eligibility >
- View Referrals & Authorizations >
- Manage Claims >

MEMBER ELIGIBILITY

Search for a member's eligibility.

Search By

Member ID
Test110000001

DOB 01/01/1940 Gender Any Search

SEARCH & ADD CLAIMS

Search or add claims for a patient.

Search By

Last Name
Last Name

Search Claims Add Claim

Search

REFERRALS & AUTHORIZATIONS

Create a referral Select referral type

OR

View Referrals

Referrals Dashboard

[Advanced Search](#)

YOUR DOCUMENTS View All Documents

Find documents by searching or using the categories found below.

🔍

Search

Recommended

Clinical Practice Guideline: Behavioral Health Screening, Assessment, and Treatment

Guideline for identifying patients with possible behavioral health disorders and ...

View

Clinical Practice Guideline: Behavioral Health Screening, Assessment, and Treatment

Guideline for identifying patients with possible behavioral health disorders and ...

View

2 The member's eligibility information will be displayed.



Pages: (1) Results: 1

Eligibility Search Results

[Help](#)

Name	Sex	Effective Dates	Birth Date	Member ID	Medicaid ID	Primary Care Provider	Product
Doe, John	M	1 Jan 2017-	1 Jan 1940	test110000001		PCP NOT SELECTED OR IS INVALID	

Pages: (1) Results: 1

3 To view member's additional information such as plan information, PCP name and demographic information click on the member's name.

Eligibility Detail as of 25 Jun 2019

[Help](#)

Patient Information

Name	John Doe	Birth Date	1 Jan 1940
Sex	Male		
Member ID	test110000001	PCP	PCP NOT SELECTED OR IS INVALID
Medicaid ID		Address	123 Baltimore Ln Baltimore, MD 21060 Map ---> Driving Directions
		Phone	None

Benefit Information

Benefit Description	Copay	Coinsurance	Deductible Individual	Deductible Family	Benefit Limit	Dollar Limit	Out of Pocket Max Individual	Out of Pocket Max Family	Benefits Used
Johns Hopkins HealthCare, LLC									

Benefit Plan Information

Carrier	Johns Hopkins HealthCare LLC	Start Date	1 Jan 2017
Product		End Date	
Network	Advantage MD	Benefit Plan	Med/Hospital/Part D/Vision/Dental/Hearing
Group	Johns Hopkins Advantage MD PPO (H3890)	Relationship	Self

- ④ The benefit information will be listed in the Benefit Plan information field and can be viewed by clicking The Medical Benefits tab

Benefit Plan Information

Carrier	Johns Hopkins HealthCare LLC	Start Date	1 Jan 2017
Product		End Date	
Network	Advantage MD	Benefit Plan	Med/Hospital/Part D/Vision/Dental/Hearing
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Benefits Document(s)	Medical Benefits		

Other Insurance Information

No Other Insurance Information is available.

- ⑤ If the member has other insurance coverage, the information will be displayed in the Other Insurance Information field.

Insurer Name/Address	NATIONAL ACCOUNT SERVICE PO BOX 9885 BALTIMOREMD 21284	Effective Dates	1 Jan 2011 -
		Payor Responsibility	PRIMARY