Checking Authorization Status in HealthLINK



1. You can check for authorization status on your HealthLINK Home page by choosing the "Referrals & Authorizations ".

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TOOLKIT Search Providers Check Eligibility Check Eligibility View Referrals & Authorizations Manage Claims REFERRALS & AUTHORIZATIONS View Referrals and Authorizations View Referrals and Authorizations	<u>JHHC Announces Transition to New Claims Proces</u> Johns Hopkins HealthCare is transitioning its claim platform for Priority Partners, Jehns Hopkins EHP, current legacy system to Facets is tertatively sche Partners and October 1, 2022 for EHP and ElderPh impacting JHHC network providers. Details will be	using Platform: Ins processing operations to the Facets and ElderPlas. This migration from our related to occur on August 1, 2022 for Priority us. It will involve serveral process changes i forthcoming next month.	Announcement: Priority Partners is pleased to announce we will be expanding our partnership with eviCore healthcare to include prior authorization management for molecular and genomic testing for dates of service December 1, 2021 and beyond. More details to come. Coronavirus Contavirus Contavirus
Search Providers Check Eligibility View Referrals & Authorizations OB Gender Manage Claims REFERRALS & AUTHORIZATIONS View Referrals and Authorizations	TOOLKIT	MEMBER ELIGIBILITY	SEARCH & ADD CLAIMS
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2. You can also check for authorization status by going to the Office Management tab and click on the Referrals & Authorization button

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JHHC Announces Transition to Johns Hopkins HealthCare is tra-	Provider Directory Code Lookup	Facets	Announcement:	
current legacy system to Facels Partners and October 1, 2022 fo impacting JHHC network provid	Authorizations and Referrals	2 for Priority s changes	Priority Partners is pl expanding our partne include prior authoriz and genomic testing 2021 and beyond. Mo	leased to announce we will be ership with eviCore healthcare to ration management for molecular for dates of service December 1, ore details to come.
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Checking Authorization Status in IOHNS HOPKINS MEDICINE **HealthLINK JOHNS HOPKINS** HEALTHCARE 3.

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User can search by ;

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Referral & Authorizations

- Using the status _
- The start date

Or by using the "Advanced Search" button. Using this button, will allow user to enter more specific information about the member, provider and/or date of service

Search Requests Submission of a referral to Johns Hopkins HealthCare LLC through HealthLINK does not confirm authorization for services, payment, or a confirmation of pre-authorization request. All pre-authorization requests must be submitted to the JHHC Medical Management team. Our system is updated every 24 hours; therefore any information, "as of" dates, effective dates, eligibility dates, and start & end dates populated from your search are only as accurate as the last system update. If you have an emergency situation please contact our customer service or care management department to expedite the referral process. To complete the search, one of the top three boxes and a date must be filled; requested service is not required but the search results can be narrowed by selecting any of the boxes Patients Requesting Provider Servicing Provider Select a patient Q Q Request Number Date Range 05/29/2022 iii 06/29/2022 **Requested Service** Status Venied Outpatient Specialist Approved Home Care Admission Pended Rejected Transport No Action Required Search Requests Load Save

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Pended	Load	Admission	Effective Dates 7/2/2020-7/15/2020 Servicing Providers SUBURBAN HOSPITAL	Request Nu	mber 20200702-000277	VIEV

To see the authorization detail, click on the **View** button.