



What Patients Should Expect

Coronavirus Disease 2019 (COVID-19)

We know this is a difficult and stressful time for you and your family. We want to assure you that your health and safety is our biggest priority.

VISITATION

COVID-19 can easily spread from one person to another. Because of this, you will be staying in your own room that is designed to take care of patients with an illness like COVID-19. You will stay in this room while the doctors are taking care of you.

Our doctors and nurses will always be here to help you. When they come into your room they will wear personal protective equipment or “PPE” to make sure everyone stays safe (see picture).

Your family will be allowed to list two primary caregivers who can stay with you while you are at the hospital. However, only one of them can stay at a time.



COMMUNICATION

While you are in our hospital, we will make sure that you and your family understand what is happening and we will answer any questions you might have.

Your privacy is really important to us, but we need your help! ***Please talk with your medical team before you choose to communicate to your friends and family or before posting on social media.***

AVAILABLE SERVICES

We want you to feel as comfortable as possible while you are here. It's important that you let us know how we can help you. Ask for a child life specialist if you need help understanding something or for a list of games and activities.

An iPad will also be available for you to use to FaceTime your family, play games, or watch TV/movies.

