

Q: Why is Johns Hopkins Medicine collaborating with Baltimore Medical System?

Johns Hopkins Medicine wants to expand our services and health education for our gynecology/obstetrics (gyn/ob) and pediatric primary care practices. Our collaboration with Baltimore Medical System (BMS) allows us to do that for the Baltimore community. In 2020, Johns Hopkins collaborated with BMS to make the East Baltimore Medical Center a BMS community health center. Now, we are starting a new collaboration for Johns Hopkins Bayview Medical Center's gyn/ob and pediatric primary care practices at BMS at Yard 56.

Q: Who is Baltimore Medical System?

BMS is Maryland's largest community health system. They have provided health care for more than 35 years in underserved communities in Baltimore. BMS operates health centers, pharmacies and school-based health sites. They care for more than 61,000 patients each year. BMS's newest location is opening at Yard 56, a privately-owned mixed-use development.

Q: When will the change happen?

BMS at Yard 56 is expected to open in May 2023.

Q: What does this mean for my gynecology/obstetrics and pediatric care?

BMS at Yard 56 will offer the same trusted pediatric care and women's health services. Your same doctors, nurses and other clinicians will provide services at BMS. Pregnant individuals who receive their prenatal care at BMS at Yard 56 will continue to deliver their babies at Johns Hopkins Bayview Medical Center (JHBMC). Their doctors will remain the same.

Q: Where will I receive my care?

In May 2023, JHBMC's gyn/ob and pediatrics primary care practices will move to BMS at Yard 56, across the street from JHBMC. The address for BMS at Yard is 5525 Eastern Ave., Suite 201, Baltimore, MD 21224. Free parking will be available in a parking lot onsite. Pregnant individuals who receive their prenatal care at BMS at Yard 56 will continue to deliver their babies at JHBMC. Their doctors will remain the same.

Q: What other services will be provided at BMS at Yard 56?

BMS at Yard 56 will offer many services to support pregnant and parenting individuals and their children. This includes internal medicine, dental services, behavioral health, health education and in-person language interpretation. The new site will also have its own BMS pharmacy. Low-cost drug options and drug delivery services will be available.

Q: Do I have to change my doctor?

No. Your pediatric care and women's health services will stay the same. Your current doctors and medical staff will

remain part of your care team.

Q: Will the cost of my care at BMS at Yard 56 change?

What you pay for your care will continue to depend on your medical coverage. BMS's Health Benefits Advisors can tell you if you qualify for financial assistance or a sliding fee. They can help you apply for a free or low-cost program. BMS can help you apply for medical coverage if you are not insured.

Q: Will BMS at Yard 56 still accept my insurance?

Yes, BMS at Yard 56 will continue to accept the insurance plans accepted at JHBMC. In fact, this collaboration with BMS is expected to accept more insurance plans.

Q: What insurance plans will be accepted by BMS at Yard 56?

Current as of December 30, 2022:

- Aetna
- Aetna Better Health
- Alterwood
- Amerigroup
- Baltimore City Cancer Program
- BeaconHealth
- Blue Cross Blue Shield
- Carefirst
- ChampVA
- Cigna
- Commercial Other
- Coresource
- GEHA
- HMO Other
- Humana
- Johns Hopkins Advantage MD Plan
- Johns Hopkins Employer Health Programs (EHP)
- Johns Hopkins US Family Health Plan
- Maryland Physicians Care
- Medicaid
- Medicaid Secondary
- Medicaid Family Planning
- Medicare Advance Plans (excludes Kaiser and BX Advantage)
- Medicare
- Medicare Railroad
- Medicare Supplement Plans
- MedStar Family Choice
- Meritan Health
- NCAS
- Optum
- Priority Partners
- Tricare
- UMR
- United Health
- United Behavioral Health
- UHC Medicaid
- VA Community Care

- Self Pay
- Workers Compensation

Q: Will the phone number change to make an appointment?

For now, you can continue to call 443-997-0400 to make a gyn/ob appointment and 410-550-0967 to make a pediatric appointment. BMS at Yard 56 will let you know if there are any future phone number changes. You will still be able to request and schedule an appointment with your MyChart account.

Q: Will I still have access to MyChart?

Yes. Patients will still have access to Johns Hopkins Medicine's MyChart patient portal.

Q: I am a current patient. Will I have to complete new paperwork?

Yes. Some new paperwork will need to be completed. Forms will be available to download online at <u>bmsi.org/yard56</u>. These forms can also be completed when you arrive for your appointment.

Q: Will the new site have a pharmacy?

Yes. The pharmacy at BMS at Yard 56 will open later than May 2023. Low-cost drug options and drug delivery services will be available. Stay tuned for more information.

Q: Will I still have access to ultrasound and lab services?

Patients will have access to lab services at BMS at Yard 56. For now, patients will continue to come to the JHBMC campus for ultrasound services.

Q: Will the hours of operation change?

No. The pediatric primary care and gyn/ob practices at Yard 56 will be open 8 a.m. to 5 p.m., Monday through Friday.

Q: Will virtual care options be available?

Yes. Patients will have access to virtual care options through BMS at Yard 56.