

## Arrival

Please arrive 15 minutes early to allow time for registration and bring your photo identification, insurance card and a copy of your Advance Directives (if applicable). If you anticipate being late for your appointment, kindly notify the center by calling **410-288-7918** to speak to a front desk team member.

## Medications and Oxygen

Please bring any medications or oxygen you/your child may need during the entirety of your appointment (e.g., rescue inhaler) and update your medication list in MyChart or bring a list of current medications to the appointment

## Illness

Please call your/your child's ordering provider as soon as possible to report any infections, illnesses, or antibiotic use around the time of your/your child's infusion. Depending on the infection, we may need to postpone your/your child's infusion.

## Hydrate Well

To help make IV placement easier, we recommend increasing your/your child's fluid intake 1–2 days before your scheduled infusion. Aim for at least 6–8 glasses of water or non-caffeinated liquids each day. On the day of your infusion, avoid caffeinated drinks, as they can lead to dehydration.

## Comfort

Please dress in layers, bring a jacket, or blanket as infusion medications can make you/your child feel cold. Feel free to bring food (e.g., breakfast, lunch, or snack) and/or entertainment device (with headphones) to occupy your/your child's time.

## Visitors

Patients younger than 18 years of age must have an adult present during their infusion appointment. Adult patients are allowed one visitor; however, depending on circumstances, the visitor may be asked to wait in the designated waiting area.

## Privacy & Respect

Please do not make phone calls while in the infusion room. Please do not wear fragrances or smoke immediately prior to your infusion. To ensure the comfort of all our patients, you may be asked to leave if you violate these policies.

## Questions & Rescheduling

If you/your child have any questions about your appointment or would like to reschedule an existing appointment, please reach out to the Infusion Coordinating Center by contacting 410-288-8105, option #1.