

Arrival

Please arrive 15 minutes early to allow time for registration and bring your photo identification, insurance card and a copy of your Advance Directives (if applicable). If you anticipate being late for your appointment, kindly notify the center by calling 410-715-1060, Option 1 to speak to a front desk team member.

Medications and Oxygen

Please bring any medications or oxygen you may need during the entirety of your appointment (e.g., rescue inhaler) and update your medication list in MyChart or bring a list of current medications to the appointment

Illness

Please call your ordering provider as soon as possible to report any infections, illnesses, or antibiotic use around the time of your infusion. Depending on the infection, we may need to postpone your infusion.

Hydrate Well

To help make IV placement easier, we recommend increasing your fluid intake 1–2 days before your scheduled infusion. Aim for at least 6–8 glasses of water or non-caffeinated liquids each day. On the day of your infusion, avoid caffeinated drinks, as they can lead to dehydration.

Comfort

Please dress in layers, bring a jacket, or blanket as infusion medications can make you feel cold. Feel free to bring food (e.g., breakfast, lunch, or snack) and/or entertainment device (with headphones) to occupy your time.

Visitors

One visitor may be allowed, but situations may warrant they must sit in the waiting area. Visitors of patients under 18 will be permitted in the infusion suite.

Privacy & Respect

Please do not make phone calls while in the infusion room. Please do not wear fragrances or smoke immediately prior to your infusion. To ensure the comfort of all our patients, you may be asked to leave if you violate these policies.

Questions & Rescheduling

If you have any questions about your appointment or would like to reschedule an existing appointment, please reach out to the Infusion Coordinating Center by contacting 410-288-8105, option #1.