

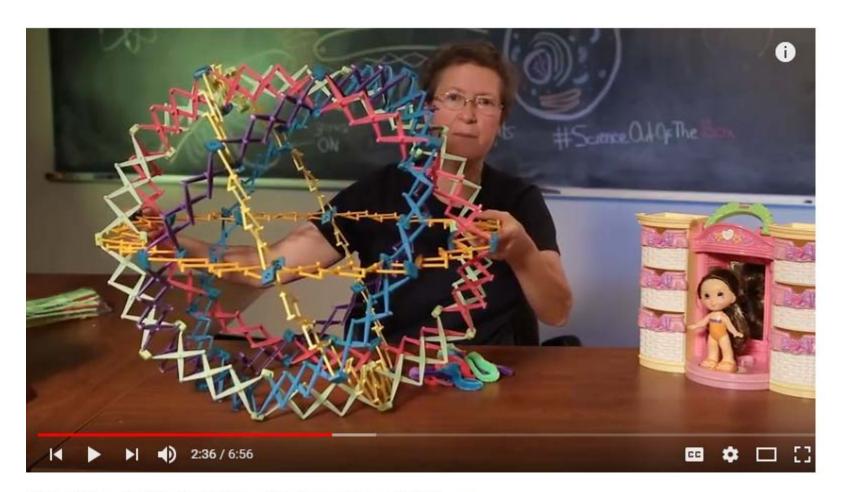
## Creating Value—and Positioning Your Brand—Through Digital Health Content Marketing

Lindsay Rothstein, Senior Director, Marketing & Communications, Johns Hopkins Medicine International Aaron Watkins, Senior Director, Internet Strategy, Johns Hopkins Medicine



#### **Be authentic.**

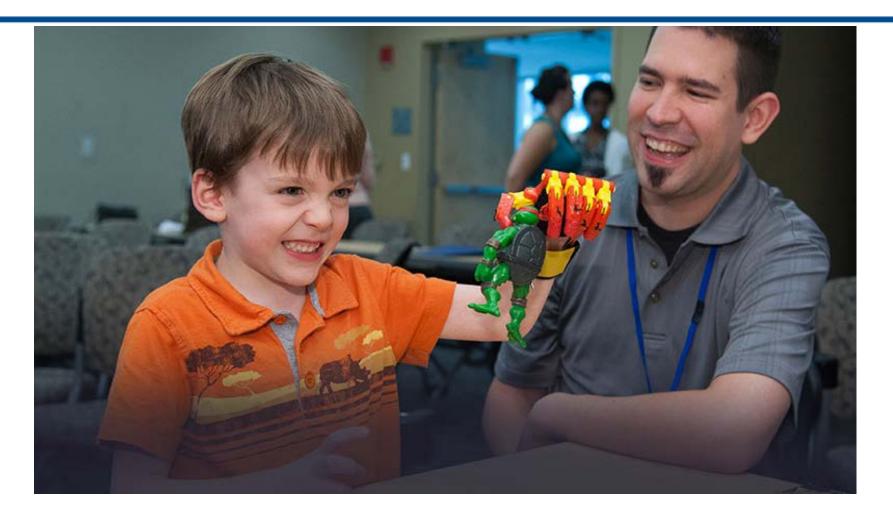




Organizing the Nuclear Closet | Science: Out of the Box

#### **Be authentic.**







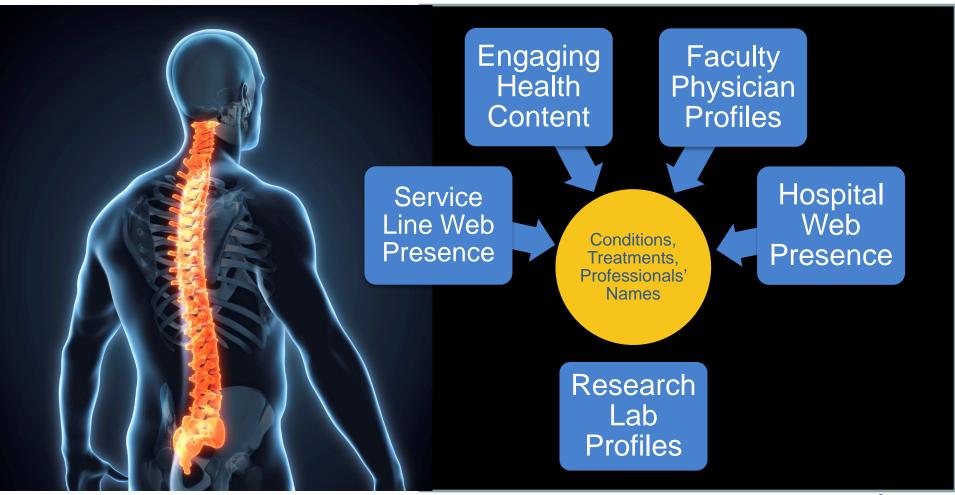




No matter what a person learns on our site, the most important factor in their decision to us is their first contact with one of our employees.

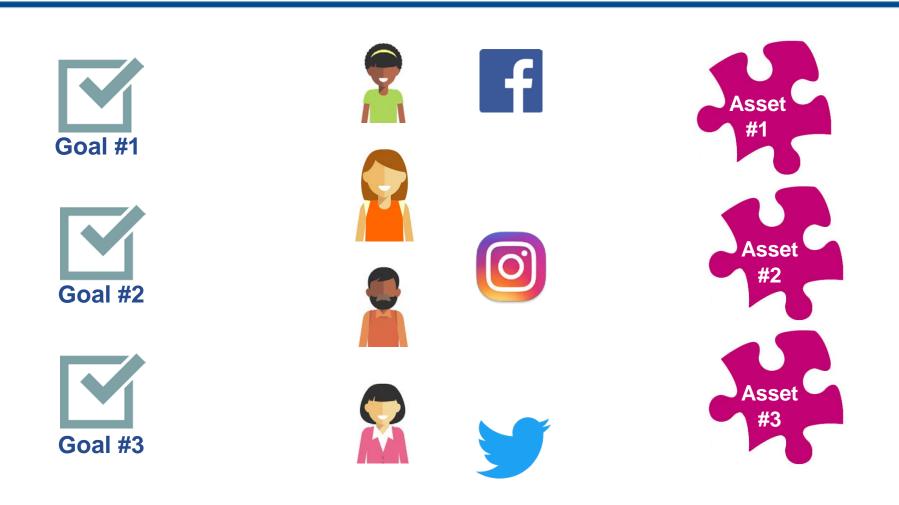
#### **Be consumer-focused.**





# **Be integrated.**





## **Be integrated.**

Blue Sky Boomers: 8%

**Thriving Boomers: 7%** 

(114)\*

**Power Elite: 7%** 

Singles & Starters: 8%











Be engaging.



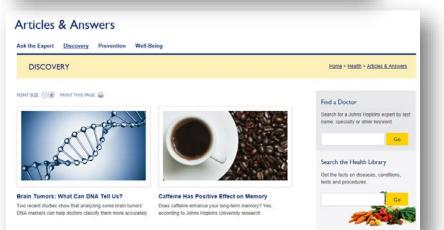


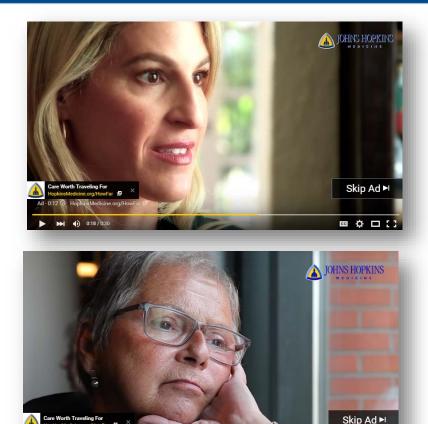
Can a Mediterranean Diet Save Your Life? Johns Hopkins Medicine

Healthy Slow-Cooker Recipes

ker Minestrone With Parmigiano-Reggiano

Recommended by Outbrain





0:22 3 HopkinsMedicine.org/HowFar

D:07 / 0:30



## Be where they are.

#### 77% of health activity begins here

What are they looking for?
conditions or diseases
treatments or procedures
names of doctors or other health professionals

Source: Pew Internet, The Social Life of Health Information, 2012



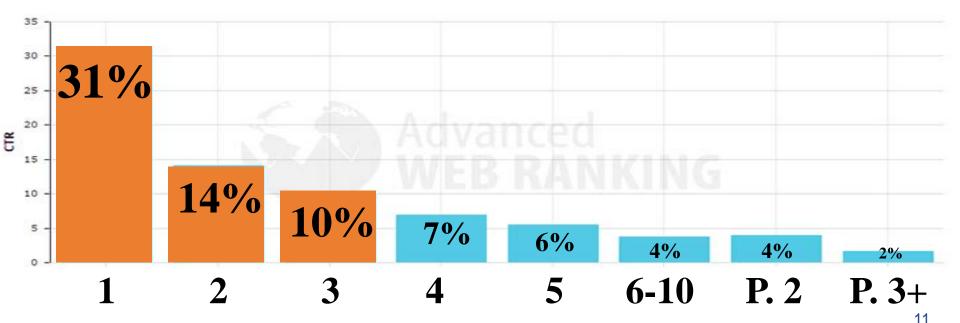


Search P

## Be where they are.



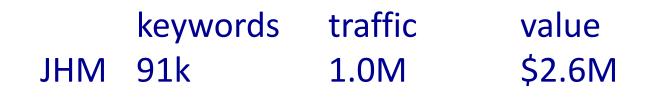
# 55% of searchers click on the first 3 positions in Google.

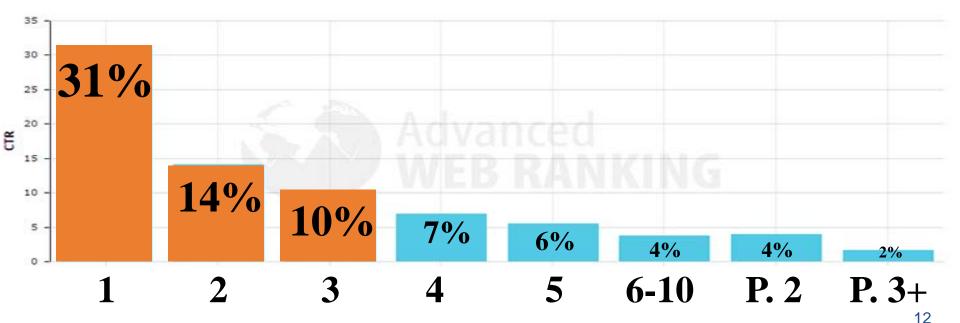


Source: moz.com/blog/google-organic-click-through-rates-in-2014

#### Be where they are.







Source: moz.com/blog/google-organic-click-through-rates-in-2014

## Be reassuring.







hopkinsmedicine · Following

hopkinsmedicine Repost from @allchildrens ...

When a child has a critical illness the thought of falling behind in school shouldn't be added stress for families. Our Patient Academic Services team connects hospitalized students with the lessons they need to keep up with their classmates.

#AllChildrens #AllChildrensHospital #pediatric #childrenshospital #forthekids #kidshealth #pediatrics #childrenshealth #StPete #igersStPete

madds.deleon Love this initiative

# Be mobile.



#### 65% of health-related traffic on our site comes from a phone or tablet.

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|--|--------|---------|--------|--------|----------|--|
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|  |        |         |        |        | IS       | ☆ www.hopkinsmedicine.org 1 :  |
| Health Library   |        |         |        |        |          |  |
| Health Library Menu  |        |         |        |        |          | Healthy Heart  |
|  |        |         |        |        |          | Eat Smart Move More Stay Healthy More 🔽  |
| Find Health Information<br>Go<br>use our A-Z Listing of Health Topics below<br>A B C D E F G |        |         |        |        |          | ,  |
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| QF   | 8 5    | Т       | U      | ۷      | W        |  |
|  | 2 0-9  |         |        |        |          | Striking a Heart-Smart   |
| (A-Z listir<br>procedur  |        | es dise | J      | condit | ions, te | Balance<br>Learn the difference between good fats<br>and not-so-good fats to boost your heart<br><b>f y a c +</b><br>• <b>c c c</b>  |

# **Be forward thinking.**









