

# JOHNS HOPKINS

## MEDICAL IMAGING

### Avoiding a Peer-to-Peer

At Johns Hopkins Medical Imaging, our goal is to provide you and your patient with a seamless imaging experience and avoid the need for a peer-to-peer with the insurance company's medical director.

#### Scheduling Process

Once you fax in or electronically place the imaging order, our team will review it and reach out if additional clinical notes are needed. Based on our knowledge of insurance carrier turnaround times, we will then immediately schedule the patient for the exam to avoid delay and then obtain the insurance pre-authorization.

#### Clinical Notes

Please keep in mind that these clinical notes will be shared directly with the insurance company's medical director who may not be a specialist in the area of their review.

- Clinical notes should clearly list the patient demographics at the top, this includes:
  - Patient's full name
  - Patient's date of birth
  - Patient's address
- Clinical notes should contain dates of past visits and alternate avenues of treatment already pursued.
- Clinical notes should be signed by the ordering provider at the bottom.
- Please include the history of any necessary labs and imaging completed.
- If you are a primary care provider, please provide documentation of any specialist visits.

#### Contact

For more information, contact 410-735-7200.

### Clear Results, Compassionate Care

#### Bethesda

6420 Rockledge Drive  
Suite 3100  
Bethesda, MD 20817

#### Columbia

11055 Little Patuxent  
Parkway Suite L9  
Columbia, MD 21044

#### Green Spring Station

10803 Falls Road  
Suite 1100  
Lutherville, MD 21093

#### White Marsh

4924 Campbell Blvd.  
Suite 105  
Nottingham, MD 21236



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