# JOHNS HOPKINS

**Ordering Exams: New Urgency Levels** 

At Johns Hopkins Medical Imaging, we understand there are situations when an urgent imaging exam is necessary for timely decision-making. We always try to ensure urgent patient care needs are met and that we have appointments available to accommodate critical imaging exams.

As part of this process, we have developed a new urgency level to help to triage patient care needs. **ASAP** can now be selected when ordering an exam for patients who have an urgent need for an exam, but who are not STAT.



**STAT**: For exams with a potential for critical results that could result in harm within hours or days if not treated.



**ASAP**: For exams that are required in less than 5 days for decision making.



**Routine**: For exams that can wait for the next available appointment.

The ordering provider will be contacted by the radiologist for critical results. In order to be respectful of your time, you will only be called for critical findings and not be called for normal results.

## When Ordering:

Please write on the order STAT or ASAP if indicated. If ordering electronically through Johns Hopkins Epic, check the appropriate priority level box. Be sure to provide your cell phone number on the order for STAT studies so that we can communicate critical results if scheduled after hours.

If you have any questions about this protocol, please contact Dr. Jenny Hoang, Medical Director of Johns Hopkins Medical Imaging, at <a href="mailto:jenny.hoang@jhu.edu">jenny.hoang@jhu.edu</a>

# **Clear Results, Compassionate Care**

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