JOHNS HOPKINS
MEDICINE

Armstrong Institute
for Patient Safety
and Quality

JOIN US FOR OUR INAUGURAL SUMMIT

Healing After Harm:
Strengthening Communication, Resolution, and Peer Support

A CONVERSATION AROUND TRANSPARENCY
AND RESILIENCE IN HEALTHCARE



May 4–5, 2027

Hopkins Bloomberg Center
555 Pennsylvania Avenue
Washington, D.C. 20001

Presented collaboratively with:

CFC RISE PEER SUPPORT
For Healthcare Organizations

The Center for
Harm Response

Who?
Leaders in patient safety, healthcare quality, risk management, health worker wellbeing and organizational resilience from healthcare, industry, government, academia, and patient advocacy organizations; also claims, insurance and legal professionals.

What?
A 1.5 day summit designed to drive awareness of the need for strong harm response policies and procedures that drive a culture of safety built on accountability, transparency, and trust.

Why?
How organizations respond after harm and other stressful events matters, and expectations are growing. Learn practical approaches and tools to strengthen your organization's response to both sides of the care equation—both patients and healthcare workers. Connect with others working to support healing, rebuild trust, and improve care.

We serve as the nation's leading authority and catalyst for advancing optimal responses after healthcare harm, ensuring both compassionate resolution for patients and robust peer support for the workers who care for them.

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