

Armstrong Institute for Patient Safety and Quality



Patient Safety and Quality Observership The Johns Hopkins Hospital May 6-8, 2026

Gain patient safety and quality improvement strategies and resources with an in-depth introduction to Johns Hopkins Medicine's prioritized approach to delivering consistently safe, high-quality and high-value patient care. Learning opportunities will include:

Patient Experience
Medication Safety
Clinical registries
Organizational Resilience
Lean Daily Management

Quality and Safety Governance Strategies
Event reporting, management and RCA process
Data Metrics, Analysis, and Management
Artificial intelligence and innovation in healthcare
Communication and Resolution Programs

In addition to a walking tour of the Johns Hopkins Hospital, participants will visit the Capacity Command Center, Simulation Center, and Minimally Invasive Surgical Training and Innovation Center.



Day 3 will include a Deep Dive session on a topic of choice:

Patient Experience Programs • Lean Daily Management • Medication Safety