

PURPOSE

Healthcare delivery is a multidisciplinary practice that requires coordination of care among different disciplines and roles. Shadowing enables team members to better understand the work we each do that contributes to safe patient care, as well as challenges that come with it.

HOW TO USE THIS TOOL

Use the following questions to reflect on your experience and potentially to share insights with your CUSP team or leadership.

- A. What did you learn about the team member role you observed?

- B. Did you observe anything that surprised you about the work of this team member?

- C. What were some aspects of work that went well and why?

- D. What were some aspects of work that were challenging and why?

- E. What was similar to the work that you do every day?

- F. What was different from the work you do every day?

- G. Was the experience helpful? If so, please share why.
- H. Did you notice opportunities we could focus on to improve teamwork and communication?
- I. Will you do anything differently in your clinical practice as a result of this experience?
- J. Please share any additional thoughts or comments regarding this experience.