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Consumer Reports Ranks Johns Hopkins US Family Health Plan as the Best in Maryland

The Johns Hopkins US Family Health Plan (USFHP), a Department of Defense-sponsored managed care plan, was ranked by Consumer Reports as the best private health insurer in Maryland. The plan currently serves approximately 35,000 members in Maryland, Washington DC and parts of Pennsylvania, Delaware and Northern Virginia.

Consumer Reports analyzed 830 health care plans nationally, ranked by an independent, nonprofit, quality measurement organization called the National Committee for Quality Assurance (NCQA). The Johns Hopkins US Family Health Plan recently earned the highest NCQA rating – Excellent – which is reserved for health care plans that meet or exceed rigorous requirements for consumer protection and quality.

This is the second year that Consumer Reports is publishing NCQA’s rankings, which examined insurance plans in all 50 states and Washington, D.C., including 540 HMOs, 285 PPOs, and five HMOs and PPOs whose owners operate them separately but combine their results. They include plans for Medicare and Medicaid beneficiaries, as well as private plans serving employers and individuals. Together, these plans enroll an estimated 127 million Americans.

“It is a great honor and we are very proud to be recognized by Consumers Reports and ranked among the top plans in the country and in our state,” says Mary Cooke, Vice President of the JH US Family Health Plan. “With this recognition comes the responsibility to continue providing the high quality health care our valued military beneficiaries expect and deserve.”

The rankings were based on an overall combined score range of 1 to 100 (higher is better) points. The total score was partially determined by numeric values that were assigned in the rankings’ categories of consumer satisfaction, and treatment and prevention. NCQA accredited programs were given an extra 15 points in their evaluation, but, according to Consumer Reports, the extra points do not necessarily guarantee that quality care is provided by those plans.

Nationally, Johns Hopkins USFHP, a managed care program for military retirees and their family members and active-duty family members of the seven uniformed services, ranked 23 out of 390 listed insurers.

For more information on the Consumer Reports go to
<http://www.consumerreports.org/health/insurance/private-hmo-1.htm>

Johns Hopkins US Family Health Plan

The US Family Health Plan (USFHP or the Plan) is a managed care program sponsored by the Department of Defense (DoD). As a designated provider under contract with DoD, the Plan offers the comprehensive

TRICARE Prime health care benefit to active-duty family members, including activated Guard and Reserve family members, and military retirees and their family members.

The US Family Health Plan has a long history of service to members of the seven uniformed services and their families. In the late 1700s, Congress established the Marine Hospital Service for seamen. Hospitals were located throughout the country, including Baltimore, Md. In the 1950s, the Baltimore Marine Hospital became the Baltimore U.S. Public Health Service Hospital and served both military and civilian populations. In the early 1980s, legislation allowed the transfer of the Public Health Service Hospital to Wyman Park Health System, which, along with six other transferees of US Public Health Service Hospitals and Clinics, received designation as a Uniformed Services Treatment Facility (USTF) from the Department of Defense. Later in that decade, Johns Hopkins acquired Wyman Park.

In 1993, the Department of Defense converted all seven USTFs in the country, including Wyman Park, to a military managed care plan known as the Uniformed Services Family Health Plan. Under legislation enacted a few years later, the then six sponsors of the US Family Health Plan, including Johns Hopkins, became designated providers for TRICARE Prime. Today the Johns Hopkins US Family Health Plan has more than 25 locations throughout Maryland to serve our members.

The Johns Hopkins US Family Health Plan is proud of its heritage and long history of service to the military and continues its commitment to medical excellence.