

Dear Johns Hopkins US Family Health Plan Member,

We are pleased that, effective April 1, 2009, the Johns Hopkins US Family Health Plan will provide you and your covered family members with two *free* routine dental cleanings per calendar year. These services will be provided by dental providers who participate in United Concordia's Dental Value Network—the same plan you use now for your dental discounts. This network includes both general and specialist dentists practicing in Maryland, Washington, D.C., Northern Virginia, and Southern Pennsylvania.

What's Covered

Routine dental cleanings—the billing codes associated with the routine cleanings are D1110 for adults (age 13 and up) and D1120 for children (up to age 13).

Coverage Limitations

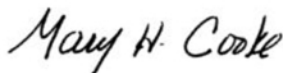
Other services that may be associated with the cleaning such as X-rays, fillings, etc., are not covered by the Johns Hopkins US Family Health Plan; however, discounts for these other services exist. If you receive other services listed on the *Dental Value Network Member Fee Schedule*, you will be expected to pay the dentist directly at our reduced rate. If you receive a service that is not listed on the fee schedule or you receive dental care outside of the service area, you will be responsible for the dentist's normal charges for that visit.

How to Obtain Your Free Cleaning

1. Select a provider from the Dental Value Network (provider listing information noted below).
2. Call for an appointment.
3. Confirm that the provider participates in the United Concordia Dental Value Network.
4. At the time of the appointment, show your US Family Health Plan membership card when you check in.
5. Your dentist will bill United Concordia directly for the cost of the cleaning. You will have no out-of-pocket expense for the cleaning.

For more information, including a list of participating providers, the Dental Value Network Member Fee Schedule and some frequently asked questions, visit "What's New" on our Web site homepage at www.hopkinsmedicine.org/usfhp. If you prefer, you can call United Concordia Customer Service at 1-800-332-0366 with all your questions about the Dental Value Network.

Yours truly,



Mary H. Cooke
Vice President
Johns Hopkins US Family Health Plan

UNIFORMED SERVICES FAMILY HEALTH PLAN

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