



Title: **Transport Goes Mobile**

Presenter: **Tara Waldrop**, *Epic application coordinator*

Technology: An app called Rover assigns and manages hospital transport, such as taking a patient from the Emergency Department to a hospital bed, or from a bed to the operating room. Transporters use mobile devices to accept assignments and indicate when they are in progress and complete. Rover provides the patient's name, date of birth, weight, and locations of pickup and drop-off. A comment field has room for information, such as whether a patient can communicate verbally or needs oxygen.

Where and When: Rover was introduced at Johns Hopkins Bayview Medical Center in 2015.

Results: Transport time dropped six minutes because transporters have information with them and no longer have to find and use computers in the hospital.



Title: **MyChart eCheck-In**

Presenters: **Kelly Cavallo**, *Epic operations administrator*
Steven Klapper, *Epic project lead*

Technology: With eCheck-In, patients can confirm appointments, update insurance, verify medications and fill out questionnaires up to a week before their appointments. The system generates a bar code that patients bring to their appointments.

Where and When: The e-Check-in feature went live in June 2015 for patients who use MyChart.

Results: About 400 patients per day use the system, which improves accuracy and saves time for office staff and patients.



Title: **MyChart OpenNotes**

Presenters: **Howard Levy**, *internist and Epic physician builder*
Evangeline Schindler, *Epic application coordinator*

Technology: OpenNotes gives patients access to the clinical notes written by their providers. Patients can find the notes through a hyperlink in MyChart.

When and Where: Voluntary pilot began at The Johns Hopkins Hospital in July 2015.

Results: Through March 15, 2016, 8,342 patients received notes from 77 providers, and 941 patients opened them. At least one patient caught an error in the notes, which was subsequently corrected. Doctors believe the system improves communication with patients and helps build a more comprehensive patient record.