

Senior Technical Service Scientist at Sigma-Aldrich

Sigma-Aldrich is a leading supplier of life science and high technology research products. Our biochemical and organic chemical products and kits are used in scientific and genomic research, biotechnology, pharmaceutical development, the diagnosis of disease as well as chemical manufacturing. We have customers in life science companies, university and government institutions, hospitals and industry. With offices and facilities in 34 countries, Sigma-Aldrich is committed to the success of our customers, employees and shareholders through leadership in Life Science, High Technology and Service.

The qualified candidate will integrate hands-on scientific training and available resources to interpret, analyze, and communicate technical information and product support; maintain the image of Sigma-Aldrich as a source of scientific information, to function as a leader in Life Science and High Technology, and to promote our obsession with service; document and utilize customer interactions as opportunities to improve business and operations.

Must possess the ability to:

- Utilize scientific experience and available resources to communicate requested information to the customer by phone, email, and fax.
- Provide scientific responses to the more difficult questions and solutions to customers' research problems, consulting with more experienced scientists when necessary.
- Recommend products based on customer needs and research interests.
- Direct customers to our website for the retrieval of technical information known to be available.
- Maintain a professional demeanor by understanding, believing, and expressing the Sigma-Aldrich values in all communications with both internal and external customers and colleagues.

Qualifications:

PhD in one of the chemical or biological sciences, or a Masters degree with equivalent experience in relevant scientific-based or laboratory/production work. Highly knowledgeable in the areas of molecular biology and/or genomics preferred.

Sigma-Aldrich offers a highly motivational and rewarding working environment with attractive salary, benefits, retirement, relocation and incentive packages including tuition reimbursement. Sigma fosters the growth of employees in a culture of respect and dignity with ample opportunity for career advancement.

Sigma-Aldrich is an Equal Opportunity Employer

Please contact **Paula Hempen, Ph.D.** with questions and application requests:

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