

About Our Services

Intrastaff knows that as the healthcare industry changes and the needs of our clients change, there are several factors that remain constant:

- Experienced personnel are vital to your mission
- Prompt responsiveness to your needs is essential
- Quality service at minimal cost

Intrastaff is a licensed nurse staffing service with the Maryland Department of Health and Mental Hygiene and is compliant with all The Joint Commission regulations.

Intrastaff service standards were developed by our clients.

- Intrastaff is a 24 hours/7 days a week service. So that we can receive your requests directly and immediately, our business office hours are Monday – Friday, 8:00 a.m. – 5:00 p.m. On-Call Coordinators receive calls directly during non-office hours to handle your requests. Requests for staffing are handled immediately.
- RN Staffing Coordinators notify you of potential availability and will confirm within 2 hours if immediate need or within 24 hours, if a longer term need.
- For Administrative and Office Support assignments, follow-up calls will be made to the original caller within 1 hour of receipt.

We are located in the Foxleigh Building at Green Spring Station. Requests for services can be faxed or phoned or emailed. Our fax number is (410) 847-3659. Our phone number is (410) 583-2950 and press “0” for the receptionist, or toll free (800) 937-1323. Our email address is IntrastaffStaffing@jhmi.edu.

Intrastaff’s commitment is to provide the best service possible. For requests within the Johns Hopkins Health System, we will guarantee that if we cannot fill your need, we will contact another agency approved by the Johns Hopkins Health System to provide you the best candidate to do the job at a reasonable cost.

To inquire about our current rates for any position, please contact the staffing coordinator. To inquire about an invoice, please contact our financial coordinator at (410) 583-2950, option 6. If you are on the Hopkins’ SAP System, we bill the cost center on your submitted assignment request form on a weekly basis and statements will be mailed directly to you for your records and reconciliation purposes. Our invoices provide information regarding name, date of service, etc. There are no finder’s fees if you should decide to hire one of our employees. Utilization reports can be provided, if requested.