

# Leader Guide

## How to improve your HH Compliance

### Unit/Service Leader Checklist

*Use this checklist periodically to remind yourself of what you can do to improve hand hygiene on your unit/service*

- I provide education pertaining to hand hygiene and healthcare associated infections to all who deliver care on my unit/service.
- I make sure that hand sanitizer dispensers are conveniently located and regularly refilled and in working order on my unit/service.
- I share my unit's hand hygiene data during each staff meeting.
- I post my unit's hand hygiene performance at a strategic location in faculty and staff meeting areas to enhance data visibility & encourage discussions on hand hygiene.
- I support and publicly recognize/reward members who remind other colleagues to clean hands.
- I have developed a hand hygiene self-monitoring plan on my unit, where members of my team perform hand hygiene observations 20 mins a week.
- I recognize/reward team members from all disciplines who demonstrate good hand hygiene practices.
- I inform my nursing director and department chair of healthcare team members that are repeatedly non-compliant with hand hygiene policy.
- I encourage my staff to report in Patient Safety Net any health team members who repeatedly fail to clean their hands and ignore reminders.
- I have a plan for addressing team members from all disciplines who are non-compliant with hand hygiene regularly.
- I provide timely, specific, and respectful feedback to team members who are not adherent to good hand hygiene practices.
- I send representatives from my unit/service to Hand Hygiene Task Force meetings to discuss best practices & learn from others.
- I collaborate with other discipline champions from physician, nursing, environmental services, etc. to provide feedback to faculty and staff who repeatedly fail to follow hand hygiene recommendations.
- I provide rewards/incentives for those healthcare workers or units who improve and sustain improved hand hygiene compliance.
  
- For service leaders:** I review action plans developed by units with low HH compliance and provide them with support and resources.