

Directions

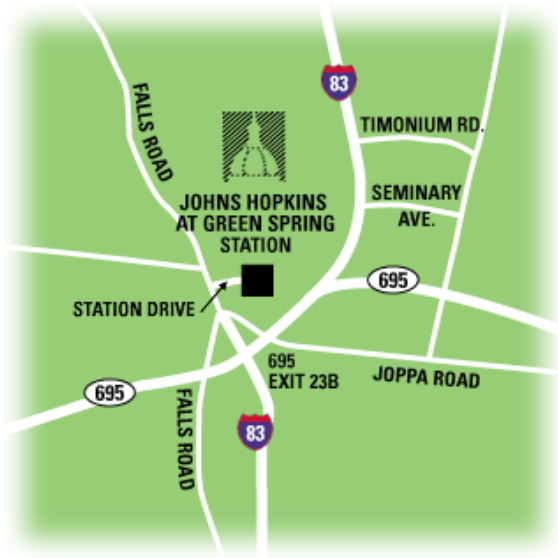
Public Transportation: MTA's M10 bus stops at Green Spring Station.

From South of Baltimore: I-95 North to I-695 West to Exit 23B, Falls Road.

From North of Baltimore: I-83 South to I-695 West to exit 23B, Falls Road.

From Baltimore: I-83 North. Stay left, past the exits for I-695, onto Falls Road.

Once on Falls Road, proceed to the second traffic light, turn right onto Station Drive and continue to the stop sign. Pavilions I & II will be in front of you. We are in Pavilion II, to the right. There is plenty of free parking.



Department of Medicine
Johns Hopkins at Green Spring Station
10753 Falls Road
Suite 325
Lutherville, Maryland 21093



JOHNS HOPKINS
MEDICINE

THE TUMULTY INTERNAL MEDICINE PRACTICE

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Weekends/After Hours
(410) 955-4331

www.hopkinsmedicine.org/gim/clinical

Appointments

Patients are seen by appointment only. To schedule an appointment, please call **(410) 583-2774**. Please call at least 24-hours in advance if you need to cancel your appointment, so we can offer that time to another patient.

Patient Call-In Times

Patient call-in times are protected time in your physician's schedule. This is the most effective way to speak directly with your personal physician to review test results and/or ask non-urgent questions. Check with your doctor or doctor's Medical Office Coordinator (MOC) to find out his/her call-in times.

For urgent problems, please call our office any time. If you feel the problem is life threatening, go directly to the emergency department or call 911.

Forms & Letters

You may bring forms or letter requests with you to an appointment or fax or mail them to us. Please indicate where it should be sent once completed. Remember to fill in any patient sections before you give us the form. **Please allow at least 7 days for processing.** There is a minimum fee of \$10 for each form or letter that is not completed as part of your visit (higher for longer or more complicated forms).

Prescription Refills

If you need a prescription refilled, ask your pharmacy to call or fax the request to our office. This is the most efficient way to manage refills.

You may also call our main telephone number and leave a message on the prescription line.

Please provide:

- your full name and date of birth
- your phone number
- the medication name and dose
- how you would like the prescription processed.

If you want the prescription sent to your pharmacy, please provide their phone and fax number. If you prefer written prescriptions, they can be mailed to you or picked up at the front desk weekdays 8:00 am - 4:30 pm.

Please remember that controlled substances (e.g. narcotics and some medications for anxiety or ADD) require a written prescription and cannot be called or faxed to a pharmacy.

We require at least 2 business days to refill medicines. Please remember to arrange for refills before you run out.

We may not be able to refill prescriptions if you have not completed scheduled appointments.

Billing Questions

For billing questions, please contact the Johns Hopkins Physician Billing Service at (410) 933-1200 or 1-800-657-0066. To avoid problems, please contact your insurance company in advance to determine your specific coverage and if you need a referral prior to being seen in our practice.

Referrals

If you need a referral to another provider, please call our office with the provider's name, specialty, fax number, and reason for referral. **We require at least 2 business days to process referrals.** Certain insurance plans require that the referral be processed well in advance of a specialist's visit.

Evenings, Weekends & Holidays

For urgent issues on weekdays before or after office hours (8:00 am - 4:30 pm), please call **(410) 955-4331** to reach your doctor through the page operator.

On weekends and holidays, for medical urgencies only, call **(410) 955-4331** and ask the operator to page the physician on call for your doctor.

If you feel the problem is life threatening, go directly to the emergency department or call 911.
