



C/O Identity Safeguards
P.O. BOX 4230
Portland, OR 97208-4230

Donald L. Bradfield
Senior Counsel
The Johns Hopkins Hospital

September 7, 2007

Dear

I am pleased to report that over the Labor Day weekend, the stolen computer I wrote to you about last month was recovered and returned to The Johns Hopkins Hospital. An intense internal investigation—verified by an independent expert—has concluded with virtual certainty that **none** of the personal health information on that computer was read or used in any way by the thieves or anyone unauthorized to do so.

With the high probability now that your personal information is safe, I also want you to know that all of us at The Johns Hopkins Hospital have listened to, and understand, your concerns, and we apologize sincerely for any inconvenience and worry this theft caused.

The return of the desktop computer occurred at about 4 o'clock on Sunday, September 2, after a Baltimore attorney contacted the Hospital to report that the computer had been made available to him and that a transfer could be made. The lawyer gave the equipment to Hospital security officials.

Throughout the return process, great care was taken by Hospital security officers and information technology specialists to follow strict procedures so as to assure that an electronic "trail" of activity on the computer hard drive would not be compromised, and to determine to every degree within our reach whether any unauthorized person viewed your information.

The investigations strongly support the conclusion that the desktop computer—the only stolen property that contained personal health information—was taken for the value of the equipment alone, not the data, and **was not even turned on after the July 15 theft**. In sum, there was no evidence found by the Hospital or an outside information technology specialist that anyone sought or gained access to the database information on the computer's hard drive.

Although, once again, it is virtually certain that your information is safe, Identity Safeguards, the company the Hospital hired to assist you, will continue to respond to your questions and help arrange for credit monitoring services if you still feel you need them. To enroll, call Identity Safeguards by October 31, 2007, at 1-888-780-5172.

Sincerely,

Donald L. Bradfield
Senior Counsel
The Johns Hopkins Hospital