Direct Primary Care | Johns Hopkins Community Physicians 11085 Little Patuxent Parkway, Suite 103 Columbia, MD 21044 DirectPC@jhmi.edu



January 2024

Dear Direct Primary Care Member,

Welcome to Direct Primary Care 2024! We are excited to partner with you on your health goals and look forward to delivering you a highly personalized and accessible primary care.

Below is important information about Direct Primary Care (DPC) and what you can expect:

- DPC has three primary care providers (PCP): Norman Dy, M.D., Carolyn Le, C.R.N.P., and Melody Nangle, C.R.N.P. **This means that your former PCP, if you had one, will no longer be assigned to you.** These providers will manage your primary care moving forward. *Currently, N.P. Nangle is deployed on military duty for the U.S. Navy Reserve, and N.P. Le is on maternity leave. N.P.'s Le and Nangle will return to the office in April, 2024. During their temporary absence, internal medicine physician Jean Wu, M.D., joined Dr. Dy to continue to care for your health care needs.*
- If you are an employee of the Johns Hopkins Health System and selected the DPC Insurance Plan, you will be auto-enrolled into the DPC clinic and your PCP assignment will be reflected on your insurance card. If you are the spouse or child of an employee, you may choose between a non-DPC PCP or the DPC clinic. If your insurance card shows a PCP who is NOT your chosen PCP, please call EHP at 800-261-2393 to change your PCP assignment and have a new insurance card mailed to you. This is critical to ensure all Johns Hopkins locations can correctly register you for a clinical appointment and ensure you do not incur any unnecessary out-of-pocket expenses.
- The DPC practice is located on the Johns Hopkins Howard County Medical Center campus in the Medical Arts Building: 11085 Little Patuxent Parkway, Suite 103, Columbia, MD. This is the *only* physical location of the DPC practice.
- NEW MEMBERS: We encourage you to schedule your first appointment, in-person or virtually, by May 15, 2024. During your first visit, your new PCP will have an opportunity to get to know you, your health goals and your ongoing treatment plans. To schedule, please call 240-865-5500.

• You will have access to an employer funded Lifestyle Account with \$240 in funds to spend on certain health and wellness lifestyle needs. Visit **jhcp.org/dpc** to learn more.

You can find additional information in the 2024 Welcome Packet and DPC FAQ, located on the website: **jhcp.org/dpc**. If you have further questions about DPC, please contact us at **DirectPC@jhmi.edu**.

If you **did not intend to enroll in the Johns Hopkins Employer Health Programs DPC Insurance Plan**, or if you decide that the guidelines no longer align with your expectations, please call Johns Hopkins Employer Health Programs at 800-261-2393.

Thank you for joining DPC. We are excited to partner with you to make your health a top priority in 2024.

Best,

Steven J. Kravet, M.D., M.B.A. President, Johns Hopkins Community Physicians L. Douglas Lee & Barbara Levinson-Lee Professor in Clinical Practice