

Notice of Hospital Outpatient Facility Fee Disclosure

Your appointment with Johns Hopkins Medicine will take place in an outpatient department of a hospital.

The hospital may charge an outpatient facility fee that is separate from and in addition to the bill you will receive from the physician or the provider. This is not a change in how we bill. Effective July 1st, a new Maryland law requires that Outpatient Facility Fee information be disclosed at the time an appointment is scheduled in a Hospital Outpatient clinic.

For patients with Telemedicine appointments, you will receive either a professional fee or a hospital fee. For in person clinic appointments, you may receive two charges for your visit:

1. A provider services bill and
2. A hospital facility (clinic visit) bill.

Expected Fee

We estimate the Johns Hopkins Medicine hospital clinic visit fee to likely range from \$125 to \$1,150. If you are scheduling other services, including diagnostic, preventive, therapeutic, rehabilitative, and educational services, there may be additional applicable fees.

Based on appointments like the one you are scheduled for, we estimate the hospital clinic visit fee to be \$400.

We are providing you with a range of fees and an estimate because the actual amount of the facility fee will depend on the hospital services that are actually provided. The fee could be higher if you require services during your appointment that we cannot reasonably predict today.

Insurance Information

1. The out of pocket amount of the facility fee that you will be responsible for paying will depend on your insurance coverage.
2. Insurance companies could impose deductibles or higher copayment or coinsurance amounts for services provided in hospital outpatient departments.
3. If you have insurance, you should contact your carrier to determine your insurance coverage and your estimated financial responsibility for the facility fee, including copayments, coinsurance, and deductible amounts for the outpatient facility fee.

Financial help for your portion of the outpatient facility fee bill may be available. If you need financial help with the outpatient facility bill, please contact Johns Hopkins Medicine customer service at 1-855-662-3017 or via email at pfscs@jhmi.edu. Financial assistance information is also available on our website <http://hopkinsmedicine.org/financial-assistance>.

Receiving services here may result in greater financial liability than receiving services at a location where a facility fee may not be charged.

Please check our website <https://www.hopkinsmedicine.org/profiles> to see if your provider sees patients at other locations that do not charge a facility fee. Contact your insurance carrier to see if your provider is a participating provider and in-network at your preferred location.

Facility Fee Complaints

If you have a facility fee complaint, please first contact Johns Hopkins Medicine customer service at 1-855-662-3017 or via email at pfscs@jhmi.edu.

If the complaint is unresolved, contact the Health Education and Advocacy unit of the Office of the Attorney General at 877-261-8807 or www.marylandcares.org to file a complaint.

If you need additional information regarding your facility fee charges or if you need assistance mediating a facility fee complaint against a hospital, contact the Health Education and Advocacy Unit of the Office of the Attorney General, 1-877-261-8807 | heau@oag.state.md.us | www.marylandcares.org

To request this notice in an alternative format, please call Johns Hopkins Medicine customer service at 1-855-662-3017 or via email at pfscs@jhmi.edu.

Si desea recibir esta notificación en otro formato, por favor, llame al servicio de atención al paciente de Johns Hopkins Medicine al 1-855-662-3017 o envíe un correo a pfscs@jhmi.edu.